



LIMITED WARRANTY POLICY

Merit warrants that products manufactured by it come with the following limited warranty:

Equipment and parts are free from defects in workmanship and material for one year from the date of original purchase. All components not manufactured by Merit offer separate warranty periods.

During the warranty period, Merit will repair or replace any product or part manufactured by Merit that is found to be defective in material or workmanship. Merit's commitment under this warranty is explicitly limited to products confirmed to be defective by Merit or an authorized service center. Until such a determination is made, all shipping and labor costs will be assumed by the purchaser.

To make a claim under this warranty, the purchaser must:

- Notify Merit in writing (email is acceptable) of defective product within 10 days of failure;
- Have operated and maintained the product in accordance with Merit's instructions and/or manual; and
- Provide the product serial number with the claim.

Warranty does not extend to any product that has been abused, misused, neglected, involved in an accident, repaired or modified without Merit's authorization, or used in violation of instructions provided by Merit.

Merit shall have no liability for any **(a)** consequential, special or liquidated damages arising from or related to use of the product or breach of the warranty contained herein, including, without limitation, lost revenue or a loss of production or downtime; **(b)** damages to or from products or services not provided by Merit; or **(c)** repair, replacement or other expenses incurred in correcting any products, including, without limitation, products manufactured by Merit. There are no express warranties other than those contained in this warranty.

For more information, please **call** 800.321.1240 or **email** ics.service@oregontool.com